

TERMS OF THE VPS SERVICE

1. General Information

1.1. The VPS service (hereinafter referred to as the “Service”) is provided by Spiceprop s.r.o., registered at Bucharova 2657/12, 158 00, Praha 5 – Stodůlky, Czech Republic (hereinafter referred to as the “Service Provider”).

1.2. The technology and infrastructure for delivering the Service are provided by 3HCloud LLC, 2031 Harrison Street, Hollywood, Florida 33020, United States.

1.3. The terms and conditions of the infrastructure provider are available at: <https://3hcloud.com/>

1.4. For support or complaints, please contact us via Telegram, WhatsApp or by email at support@spiceprop.com

2. Scope of Service

2.1. The user is granted access to a Virtual Private Server (VPS), intended for running trading-related applications such as MetaTrader 5 (MT5) and Expert Advisors (EAs).

2.2. The user may transfer files (e.g. EA scripts) from their local machine to the VPS.

2.3. Each user is assigned a unique IP address, which must be used for all trading activity.

2.4. The VPS does not allow unrestricted internet access – connectivity is limited to the essential services required for trading and platform synchronisation.

2.5. The Service does not include support for the installation or configuration of third-party software beyond the default VPS environment.

3. Rules of Use

3.1. Sharing login credentials (particularly passwords) with third parties is strictly prohibited.

3.2. All trading operations must be carried out exclusively from the assigned IP address.

3.3. If any activity is detected from an unauthorised IP address, the account will be suspended without the possibility of a refund.

3.4. Unauthorised access to VPS services may result in service suspension.

3.5. The user agrees to use the Service in compliance with applicable laws and these Terms of Service.

4. Pricing and Payments

4.1. The cost of the Service is €15 per month.

4.2. Payment is required in advance for each billing period.

4.3. Failure to make timely payment may result in suspension of the Service.

5. Complaints and Contact

5.1. Any complaints regarding the Service must be submitted by email to support@spiceprop.com

5.2. Complaints will be reviewed within 14 business days of receipt.

6. Final Provisions

6.1. By using the Service, the user agrees to these Terms of Service.

6.2. The Service Provider reserves the right to amend these Terms at any time. Users will be informed of any changes by email or via the user panel.